

RELIABLE CLOUD-BASED  
PHONE SERVICE & EQUIPMENT

COMPLETE  
PHONE SERVICE  
EVERYTHING YOU NEED



# Now We're Talking!

PHONE SERVICE DESIGNED TO MEET THE NEEDS OF THE  
BUSIEST **PROFESSIONAL SERVICES** OPERATIONS.



FranchisePhones® | DealerPhones®

# FEATURES DESIGNED TO IMPROVE SALES



## HD Voice w Acoustic Fencing

Keeps conversations free from extraneous noises by improving the most important component of your call - voice clarity.



## Home Based Agent

Cloud technology provides advanced Call Center tools accessible from anywhere.



## Text Message & Internal Chat

Texting status updates help increase your service ratings. Increase communication time with service advisor chat.



## Intuitive Analytics

Visually compelling business intelligence at a glance. Easy to use, real-time scheduled & custom reporting.



## Mobile Extend

Employees gain mobility while never needing to give out their personal phone numbers - businesses maintain records of all calls.



## Training Tools

Accelerate sales & retention with real-time training & coaching. Share best practices with others.



## Marketing & Promotional Tools

Know what media delivered sales. Dynamically play promotional messages before a live answer educating customers while they wait.



## Adaptive Call Routing

Custom Auto Attendant, Hunt Groups & Call Queues ensure your customers are handled professionally & quickly.

## FEATURES

Clarity Voice® replaces old phone company service with advanced VoIP communications. All the service of traditional phone lines - but modernized with the latest call handling features.

We customize our service to fit the specific needs of **YOUR** business.

## QUALITY PHONES & ACCESSORIES TOO

Only the best quality and most advanced phones and accessories are sold. No straining to hear your customer or risking your business with an unprofessional customer experience.





### Unlimited Lines

Ensures callers NEVER get a busy signal. PLUS, you can make unlimited local & long distance calls anywhere in the USA & Canada.



### Voicemail to Email or Text

Listen to your messages on the fly! Improve responsiveness, manage messages easily & effectively.



### Optional Failover Devices

Maximize business uptime, even when the unexpected happens - including power or Internet outages.



### In-Ring or On-Hold Messaging

Ensure every caller knows featured items, sale specials or upcoming holiday hours. Play messages even before you answer.



### Missed Call Notifications

Know when you miss calls - if they leave a message or not. Notified by email or SMS text message: includes time, date & caller number.



### Prospect Protection

Route callers wherever sales reps roam without passing caller information to mobile devices.



### Call Recording

Record all your calls, not just selected lines to allow accurate understanding of the conversation(s) that have taken place.



### Business SMS

Use Clarity's convenient portal to text customers for quicker approvals or notifications.

## TECHNICAL SUPPORT

With Clarity Voice® you get the help and support you need, whenever you need it.



We're the **ONLY** cloud phone company that keeps your phone system updated and optimized after the sale.

GET STARTED TODAY!  
**CALL 800.786.6160**

OPERATE YOUR **PROFESSIONAL SERVICES BUSINESS** WITH THE PHONE SERVICE THAT WILL HELP YOU GROW



THE ONLY PHONE COMPANY DEDICATED TO

# YOUR SUCCESS

## A VENDOR AS YOUR PARTNER DEDICATED ACCOUNT MANAGER

More than just a phone service, we take accountability for helping your business succeed. Because we focus on small to medium sized businesses, you can expect us to deliver proven best practices, tailored to your brand. If a problem comes up, we'll respond quickly and work until it's solved.

From the start, you'll be working with a Clarity Voice Account Manager, dedicated to your business. More than a salesperson, a real professional that understands the financial commitment and the personal effort you make each and every day in your business.

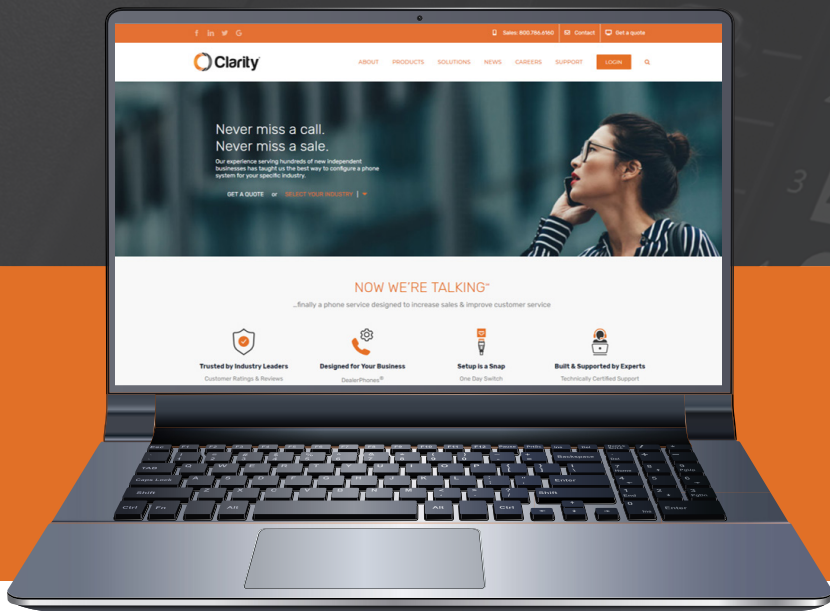
## PRICING

FIXED MONTHLY - NO SURPRISES!

- ➔ Phone Service with Unlimited Lines
- ➔ 24/7/365 US Based In-House Tech Support
- ➔ Fully Managed Cloud Based System
- ➔ Equipment & Voice Quality Router
- ➔ Virtual Programming
- ➔ Seamless Existing Telephone Number Port

*Call for feature & equipment quotes*

LEARN MORE ABOUT US!  
[clarityvoice.com](http://clarityvoice.com)



Contact Your **DEDICATED**  
Account Management Team  
**248.327.4390**

[AccountManager@clarityvoice.com](mailto:AccountManager@clarityvoice.com)

Clarity Voice  
2 Corporate Drive, Ste 250  
Southfield, MI 48076  
**Toll Free: 800.786.6160**