

RELIABLE CLOUD-BASED  
PHONE SERVICE & EQUIPMENT

COMPLETE  
PHONE SERVICE  
EVERYTHING YOU NEED



# Now We're Talking!

PHONE SERVICE DESIGNED TO MEET THE NEEDS OF THE  
BUSIEST **BUSINESS SERVICES INDUSTRY** OPERATIONS.



# OUR FEATURES

# YOUR BENEFITS



## Call Forwarding

Never miss a call. Redirect callers to another extension, your mobile phone, home office or anywhere you wish.

Receive important calls wherever business takes you. Route customer to your mobile phone and seamlessly transfer calls back to your office again.



## Custom Auto Attendant

Custom auto attendants serve as a virtual receptionist; greeting your callers and routing them based on their call purpose.

Route callers based on business need to create a more efficient experience for new customers, active clients, information seekers or job hunters.



## Call Queue

Callers will never hear a busy signal again. Call queuing ensures all inquiries are answered in the order received.

Improve office efficiency and customize on-hold messages based on caller type: new lead, active customer, returning customer or prospective employee, etc.



## Call Recording\*

Automatically record inbound & outbound phone calls. Recordings continue even when transferred to out of office numbers.

We record all your calls, not just selected lines. Understand the conversations that have taken place, when promises are made, or you're not available to listen-in live.

# FEATURES

Clarity Voice® replaces old phone company service with advanced VoIP communications. All the service of traditional phone lines - but modernized with the latest call handling features.

We customize our service to fit the specific needs of **YOUR** business.

## QUALITY PHONES & ACCESSORIES TOO

Only the best quality and most advanced phones and accessories are sold. No straining to hear your customer or risking your business with an unprofessional customer experience.



\* Additional fees apply

# OUR FEATURES

# YOUR BENEFITS



## Call Coaching

Monitor calls in real-time with features like: Listen-in, Whisper or Join to deliver immediate coaching during or immediately after calls.

Ensure your service is the very best. Quickly step-in, solve issues and train employees to better handle customer inquiries and issues.



## Message While Ring

Replace initial ring-tone with a general 5-second message for callers to hear prior to answering your phone.

Increase sales by ensuring every caller hears about your featured items, sale specials or your upcoming holiday hours.



## Custom Call Reports

Gain an immediate competitive advantage. Reports highlight opportunities to enhance business performance.

Use data to help drive your decisions. Reports include answer times, hold times, missed calls, abandoned calls, # rings before an answer, # transfers to answering service, # by marketing tactic used and more!



## Missed Call Notifications

Notification includes caller phone number, day and time of call. Choose to get notified by email or SMS text message.

A lost call is lost revenue. Know when you miss calls - whether they leave you a message or not so you can quickly call back and capture lost customers.

## TECHNICAL SUPPORT

With Clarity Voice® you get U.S. based help and support wherever and whenever you need it.

We're the **ONLY** cloud phone company that keeps your phone system updated and optimized after the sale.



GET STARTED TODAY!  
**CALL 800.786.6160**

OPERATE YOUR **BUSINESS SERVICES BUSINESS** WITH THE PHONE SERVICE THAT WILL HELP YOU GROW



THE ONLY PHONE COMPANY DEDICATED TO

# YOUR SUCCESS

## A VENDOR AS YOUR PARTNER DEDICATED ACCOUNT MANAGER

More than just a phone service, we take accountability for helping your business succeed. Because we focus on small to medium sized businesses, you can expect us to deliver proven best practices, tailored to your company. If a problem comes up, we'll respond quickly and work until it's solved.

From the start, you'll be working with a Clarity Voice Account Manager, dedicated to your business. More than a salesperson, a real professional that understands the financial commitment and the personal effort you make each and every day in your business.

## PRICING

FIXED MONTHLY - NO SURPRISES!

- Phone Service with Unlimited Lines
- 24/7/365 US Based In-House Tech Support
- Fully Managed Cloud Based System
- Equipment & Voice Quality Router
- Virtual Programming
- Seamless Existing Telephone Number Port

*Call for feature & equipment quotes*

LEARN MORE ABOUT US!  
[clarityvoice.com](http://clarityvoice.com)



Contact Your **DEDICATED**  
Account Management Team  
**248.327.4390**

[AccountManager@clarityvoice.com](mailto:AccountManager@clarityvoice.com)

Clarity Voice  
2 Corporate Drive, Ste 250  
Southfield, MI 48076  
**Toll Free: 800.786.6160**